



THE PALMDALE GROUP

Our Chapels at Palmdale Lawn Cemetery and Memorial Park, Greenway Chapel and Memorial Gardens and Creightons Chapel Erina Heights have modern audio visual systems which will be operated on the day by our Concierge. Access to the Chapel will be 15 minutes prior to the start time of your service.

All music and video files must be supplied on a USB for playing on the day, we recommend a maximum 5 minutes for video in a single booking (30 minutes in the Chapel). If you require longer, please speak to your Funeral Director.

Compatible formats: Audio - mp3
Video - mp4, power point with transitions set or Mov.
Preferably with the music backing.

Unsupported formats: CDs/DVDs/Blu-Ray, PDF files, Spotify and YouTube Links

Testing: All audio-visual files are required for testing 48 hours before the service and 2pm Friday for any service being held Monday. Please send your files via either Dropbox or WeTransfer, stating the name, date and time of the service to **bookings@palmdalegroup.com.au**. Files shared directly with this email and not through Dropbox or WeTransfer may not reach us.

We will email back the sender, so please use an email address you have access to.

To test in person please call:

Palmdale Lawn Cemetery and Memorial Park	43 62 1203
Greenway Chapel and Memorial Gardens	43 69 2013
Erina Heights Chapel	43 24 1533

Live streaming and recordings of service are available, please notify your Funeral Director. This is facilitated through a single camera located at the rear of the chapel.

Access to live streaming is through our website and a copy of the recording will be available on a USB at the completion of the service.